



2155

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow, Dennis L. Parker

Assignee: Motive, Inc.

Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE  
OF A DYNAMIC SERVICE POINT MAP

Serial No.: 09/542,273 Filed: April 4, 2000

Examiner: L. Wang Group Art Unit: 2155

Docket No.: MTV0016US

Austin, Texas  
March 17, 2004

COMMISSIONER FOR PATENTS  
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INFORMATION DISCLOSURE STATEMENT

UNDER 37 CFR § 1.97(b)

Technology Center 2100

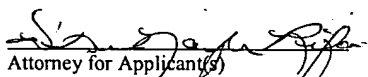
Dear Sir:

Pursuant to 37 CFR § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Copies of these documents are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on March 17, 2004.

  
Attorney for Applicant(s)

3/17/04  
Date of Signature

Respectfully submitted,



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